

DEALER BULLETIN

April, 2010

BULLETIN NO.: SM-1210

TO: ANDERSEN DISTRIBUTORS AND DEALERS

SUBJECT: PRE-NOTIFICATION FOR ELIMINATING GRILLE GROMMETS AND POLYCARBONATE GRILLES

EFFECTIVE: 24th May 2010

OVERVIEW

Dealer bulletin SM-610 announced several enhancements that will take place in the spring of 2010. The enhancements are the following:

- Polycarbonate grilles will be eliminated from the following product lines on 24th May 2010:
 - Andersen® 400 Series Tilt-Wash Double-Hung Windows
 - Andersen 400 Series and 200 Series Casement and Awning Windows
 - Andersen 200 Series Narroline® Double-Hung Windows.
- Polycarbonate grille lead-times will be changing from the current category 1 or 2 (10 day lead-time) to a category 3 (15 day lead-time) on 3rdMay 2010.
- 400 Series tilt-wash double-hung windows will no longer have grommets to retain removable grilles as of 24th May 2010 (Manufacturing Date). This means that the removable grille attachment system has been enhanced with a new grille clip solution that will operate similarly to the Andersen 400 Series casement removable grille.
- 400 Series tilt-wash double-hung windows without grommets will be identified with a new engineering code of “**K**” on the finished goods carton label. 400 Series tilt-wash double-hung windows with grommets currently have an engineering code of “**B8**” on the finished goods label found on the corner of the carton. The engineering letter code is placed on the finished goods label to help manage the inventory change between grommated and non-grommated sash. Andersen does not recommend joining like products with different engineering codes.
- Replacement sash will be available in both grommated and non-grommated solutions. Additionally, replacement removable grilles for units made prior to 24th May 2010 will be available with a metal clip or the old plunger system.

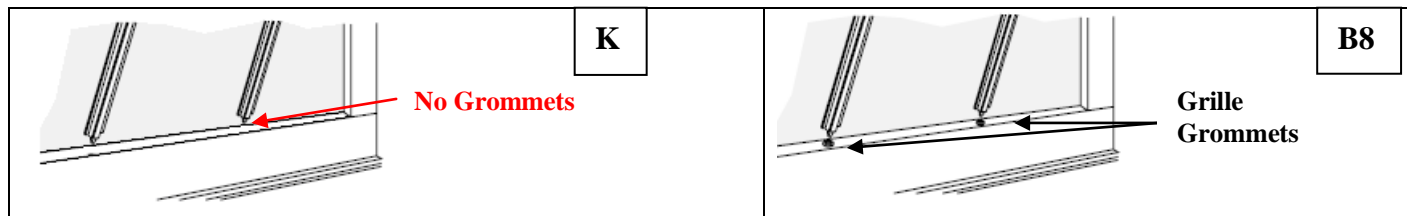
Please see page 2 and 3 of this document to view images that will be helpful in identifying engineering code changes, non-grommated sash vs. grommated sash, and removable grille attachment solutions.



Andersen® 400 Series Tilt-Wash Double-Hung Windows without Grommets will have Engineering Code **K**



















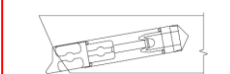










400 Series Tilt-Wash Double-Hung Windows with Grommets will have Engineering Code **B8**



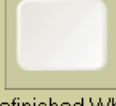

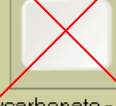



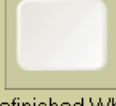

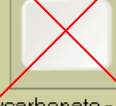


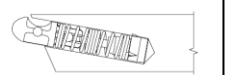


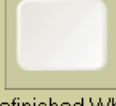

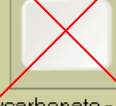



No Grille Grommets (K) vs Grille Grommets (B8)

Andersen® 400 Series Tilt-Wash Double-Hung, Transom, and Picture Window Removable Grille Attachment Solutions:

<table border="1"> <tr> <td data-bbox="181 409 418 556">  Maple </td> <td data-bbox="418 409 656 556">  Oak </td> <td data-bbox="656 409 909 556">  Prefinished White </td> </tr> <tr> <td data-bbox="181 556 418 703">  Prefinished Sandtone </td> <td data-bbox="418 556 656 703">  Prefinished Terratone </td> <td data-bbox="656 556 909 703">  Prefinished Forest Green </td> </tr> <tr> <td data-bbox="181 703 418 871">  Polycarbonate - White </td> <td data-bbox="418 703 909 871">  <div data-bbox="617 724 901 850" style="border: 1px solid black; padding: 5px; color: red;"> Polycarbonate Grilles Not Available After 24th May 2010 </div> </td> </tr> </table>	 Maple	 Oak	 Prefinished White	 Prefinished Sandtone	 Prefinished Terratone	 Prefinished Forest Green	 Polycarbonate - White	 <div data-bbox="617 724 901 850" style="border: 1px solid black; padding: 5px; color: red;"> Polycarbonate Grilles Not Available After 24th May 2010 </div>	<p>From:</p> <div style="display: flex; justify-content: space-around;"> <div data-bbox="938 462 1177 556">  </div> <div data-bbox="1193 462 1437 556">  </div> </div> <p>Transom & Picture Window Double-Hung *Will be available for replacement</p> <p>To:</p> <div data-bbox="987 682 1226 777" style="border: 2px solid red; padding: 5px;">  </div> <p style="color: red;">New removable grille attachment solution for double-hung, transom, & picture windows</p>
 Maple	 Oak	 Prefinished White							
 Prefinished Sandtone	 Prefinished Terratone	 Prefinished Forest Green							
 Polycarbonate - White	 <div data-bbox="617 724 901 850" style="border: 1px solid black; padding: 5px; color: red;"> Polycarbonate Grilles Not Available After 24th May 2010 </div>								
<p>Removable Grille Finishes</p>	<p>Grille Attachment Solutions</p>								

200 Series Narroline® Double-Hung, Transom, and Picture Window Removable Grille Solutions:

<table border="1"> <tr> <td data-bbox="181 1245 418 1392">  Maple </td> <td data-bbox="418 1245 656 1392">  Oak </td> <td data-bbox="656 1245 909 1392">  Prefinished White </td> </tr> <tr> <td data-bbox="181 1392 418 1522">  Prefinished Sandtone </td> <td data-bbox="418 1392 909 1522">  Polycarbonate - White </td> <td data-bbox="656 1392 909 1522">  <div data-bbox="682 1396 901 1522" style="border: 1px solid black; padding: 5px; color: red;"> Polycarbonate Grilles Not Available After 24th May 2010 </div> </td> </tr> </table>	 Maple	 Oak	 Prefinished White	 Prefinished Sandtone	 Polycarbonate - White	 <div data-bbox="682 1396 901 1522" style="border: 1px solid black; padding: 5px; color: red;"> Polycarbonate Grilles Not Available After 24th May 2010 </div>	<p>Grommets will continue to be part of 200 Series Narroline® Double-Hung products.</p> <div style="display: flex; justify-content: space-around;"> <div data-bbox="938 1354 1177 1449">  </div> <div data-bbox="1193 1354 1437 1449">  </div> </div> <p>Transom & Picture Double-Hung</p>
 Maple	 Oak	 Prefinished White					
 Prefinished Sandtone	 Polycarbonate - White	 <div data-bbox="682 1396 901 1522" style="border: 1px solid black; padding: 5px; color: red;"> Polycarbonate Grilles Not Available After 24th May 2010 </div>					
<p>Removable Grille Finishes</p>	<p>Grille Attachment Solutions</p>						